

# Results Presentation for FY2008 LAWSON, INC.

April 14, 2009

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## FY2008 Results Report

Yoshiyuki Yahagi  
Member of the Board  
CFO

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## FY2008 Results

(Consolidated; Billions of yen)	FY2007		FY2008	
	Actual	Actual	YoY	vs. Plan
<b>Net sales of all stores</b>	1,415.1	<b>1,558.7</b>	110.2%	99.9%
<b>Operating profit</b>	46.6	<b>49.1</b>	105.5%	102.5%
<b>Operating profit ratio</b>	3.3%	<b>3.2%</b>	-0.1%P	0.1%P
<b>Recurring profit</b>	46.2	<b>48.7</b>	105.5%	103.4%
<b>Net profit</b>	22.1	<b>25.3</b>	114.4%	105.9%
<b>ROE</b>	11.6%	<b>13.3%</b>	1.7%P	-
<b>EPS (yen )</b>	214.69	<b>255.22</b>	118.9%	105.9%
<b>Dividend payout ratio</b>	51.2%	<b>62.7%</b>	11.5%P	-
<b>Projected dividend per share (yen)</b>	110	<b>160</b>	50	-
(Non-consolidated; Store data)				
<b>Gross profit at existing stores (YoY)</b>	98.9%	<b>102.8%</b>	3.9%P	0.1%P
<b>Net sales at existing stores (YoY)</b>	99.2%	<b>106.5%</b>	7.3%P	0.8%P
<b>Gross profit margin ratio</b>	31.2%	<b>30.1%</b>	-1.1%P	-0.2%P
<b>Daily sales at new stores (thousands yen)</b>	436	<b>505</b>	69	-
<b>Total number of stores*</b>	8,587	<b>9,527</b>	940	-

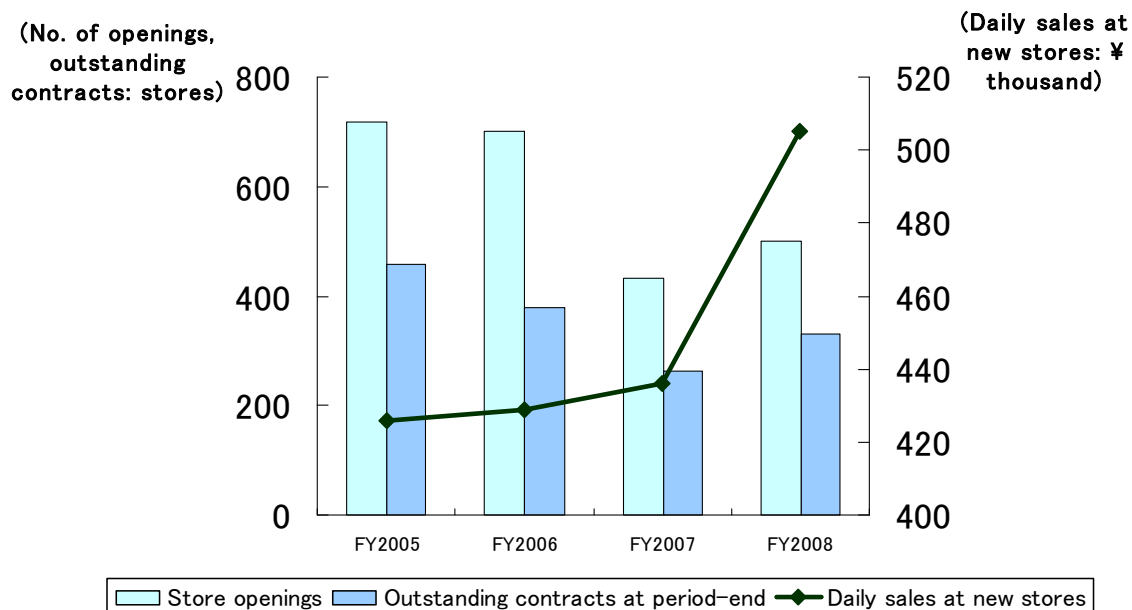
\*For fiscal 2007: Includes VALUE LAWSON

\*For fiscal 2008: Includes VALUE LAWSON and Ninety-nine Plus

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## Store Openings



\*Store openings in FY2008 include 44 stores related to Shinsengumi Honbu

**Our selective approach to opening stores resulted in significantly higher daily sales at new stores**

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## ■ Key Components of SG&A Expenses

(Billions of yen)	FY2008		FY2009
	Actual	YoY	Forecast
SG&A* expenses	181.0	7.5	Up 4-5%
<Major Costs>			
IT-related costs (Hardware leasing, software amortization, maintenance, etc.)	15.0	-1.2	Up approx. 5%
Personnel costs	37.8	2.2	Basically flat
Advertising and promotional expenses	13.3	4.3	Down approx. 10%
<b>Consolidated SG&amp;A* expenses</b>	<b>211.9</b>	<b>18.5</b>	<b>Up 18-19%</b>

\*Selling, general and administrative

### ■ FY 2008:

IT-related costs decreased, primarily due to rationalization efforts

Personnel costs rose mainly due to performance-linked bonuses

Advertising and promotional expenses rose due to costs for countering sharply higher materials prices and enhanced sales promotions

### ■ FY2009:

Slight increase expected in IT-related costs in comparison to fiscal 2008, when rationalization efforts lowered costs

Advertising and promotional expenses expected to decrease due in part to lower raw materials costs

Increases in new store openings and renovations are also expected

### ■ Increase in consolidated SG&A expenses:

FY2008: Primarily due to Ninety-nine Plus falling under the scope of consolidation for three months

FY2009: Effect of full year's results of Ninety-nine Plus

\*Consolidated figures do not include am/pm Japan

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## ■ Earnings of Major Subsidiaries and Affiliates

			(Billions of yen)		
<Operating Profit of Major Subsidiaries>			FY2008		FY2009
	Fiscal year-end	Shareholding	Actual	YoY	Forecast
LAWSON TICKET INC.	February	75.1%	0.79	0.16	0.86
LAWSON ATM Networks, Inc.	February	53.0%	1.43	0.23	1.10
VALUE LAWSON Inc. <sup>1</sup>	February	100.0%	-0.13	0.40	-
Ninety-nine Plus Inc. <sup>2</sup>	March	76.7%	0.24	-	-

### <Operating Profit of Equity-method Affiliates>

SHANGHAI HUALIAN LAWSON CO., LTD.	December	49.0%	0.01	-0.06
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\*1 VALUE LAWSON is scheduled for integration with Ninety-nine Plus effective May 1.

\*2 The figure for Ninety-nine Plus Inc. is the amount included in consolidated operating profit from October to December.

■ Ninety-nine Plus: Appeal to price-sensitive customers and store conversions into LAWSON STORE100 format are expected to spur significant growth

■ LAWSON ATM Networks: Operating profit increased YoY due to a higher ATM transaction volume. Lower profit is expected for FY2009 due to a decrease in average transaction volume accompanying the introduction of new ATMs

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## ■ FY2008 Balance Sheet and Cash Flows (Consolidated)

(Billions of yen)

	FY2008	YoY		FY2008	YoY
Total current assets	154.7	16.5	Total current liabilities	181.8	25.8
(Cash and bank deposits)	82.4	20.3	(Accounts payable-trade for franchised stores)	77.2	11.6
(Marketable securities)	5.2	1.1	(Deposits received)	58.8	2.5
(Accounts receivable—other)	26.6	-0.2	Total long-term liabilities	51.1	-1.3
Total property and store equipment	281.4	22.5	(Deposits received from franchisees and lessees)	42.4	-3.3
Fixed assets	114.9	8.5	Net assets	203.1	14.6
Total intangible fixed assets	31.9	13.6	(Common stock)	58.5	-
Investments and other	134.5	0.3	(Retained earnings)	99.3	11.9
(Long-term loans receivable)	27.4	1.7	Total liabilities and net assets	436.1	39.0
(Lease deposits)	85.3	2.6			
Total assets	436.1	39.0			

■ Effect of consolidating Ninety-nine Plus

Cash and bank deposits: Up approx. ¥5.8 billion

Accounts payable-trade for franchised stores: Up approx. ¥8.7 billion

	FY2006	FY2007	FY2008
Cash flows from operating activities	47.5	55.7	51.7
Cash flows from investing activities	-31.7	-36.5	-15.6
Free cash flows	15.8	19.2	36.0
Cash flows from financing activities	-0.7	-31.9	-14.9
(Reference) Cash and bank deposits at year-end	71.9	62.1	82.4

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## ■ FY2009 Full-Year Forecasts

(Billions of yen)	FY2008	FY2009	
	Actual	Forecasts	YoY Change
Net sales of all stores	1,558.7	1,721.0	110.4%
Operating profit	49.1	50.5	102.7%
Operating profit ratio	3.2%	2.9%	-0.3%P
Recurring profit	48.7	49.7	101.9%
Net profit	25.3	25.5	100.8%
ROE	13.3%	12.7%	-0.6%P
EPS (yen)	255.22	257.13	100.7%
Dividend payout ratio	62.7%	62.2%	-0.5%P
Projected dividend per share (yen)	160	160	0
Gross profit at existing stores (YoY)*	102.8%	100.0%	-2.8%P
Net sales at existing stores (YoY)*	106.5%	100.0%	-6.5%P
Gross profit margin ratio*	30.1%	30.1%	0.0%P
Total number of stores *	8,602	8,682	80

\*Non-consolidated basis

\*Consolidated forecasts for FY2009  
do not include am/pm Japan

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## ■ Capital Policy

### Medium-term capital policy

**In FY2009, there will be no major changes in capital policy from FY2008**

(1) Maintain annual dividend of ¥160 per share

Plan to maintain this level for three years (FY08 to FY10) as long as there is no major change in business conditions

(2) Continue to consider buybacks and cancellation of shares

Consider implementing share buybacks, taking into account share price and cash position

**Through profit growth and capital policy,  
aim to achieve consolidated ROE of 15%  
in the medium to long term**

**LAWSON's Management Strategy**

**Takeshi Niinami**

**President & CEO**

## Fiscal 2008 Review

Initiatives	Results	Future Measures
1. Vitalization of existing stores -Create merchandise assortments tailored to individual store	No. of customers increased, in part due to <i>taspo</i> *	Improve merchandise assortment with next-generation IT system to raise profitability
2. Improve new store quality	Achieved high profitability due to thorough due diligence of properties	Continue to emphasize quality over new openings
3. Leverage loyalty point cards	No. of point card members reached approx. 8.5 million	Target 10 million members, use CRM to boost profits and card-member sales
4. Expand the perishable food CVS business	<ul style="list-style-type: none"> <li>Completed conversion of Ninety-nine Plus to subsidiary</li> <li>Existing stores performed strongly thanks to synergies</li> </ul>	Improve profitability through franchising
5. Strengthen eco-initiatives	Made steady progress reducing CO <sub>2</sub> emissions	Introduce electric vehicles to further reduce emissions

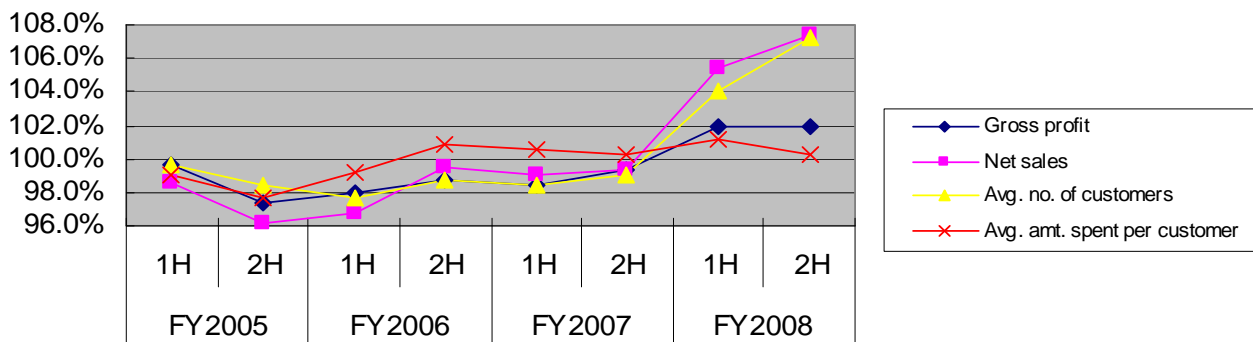
**In particular, efforts in areas where LAWSON has made upfront investments, such as the perishable foods CVS business (incl. LAWSON Plus) have begun to bear fruit.**

※ *taspo*: adult identification IC card for cigarette vending machines

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## Significant growth, especially in customer numbers, due to *taspo* impact and people shopping closer to home



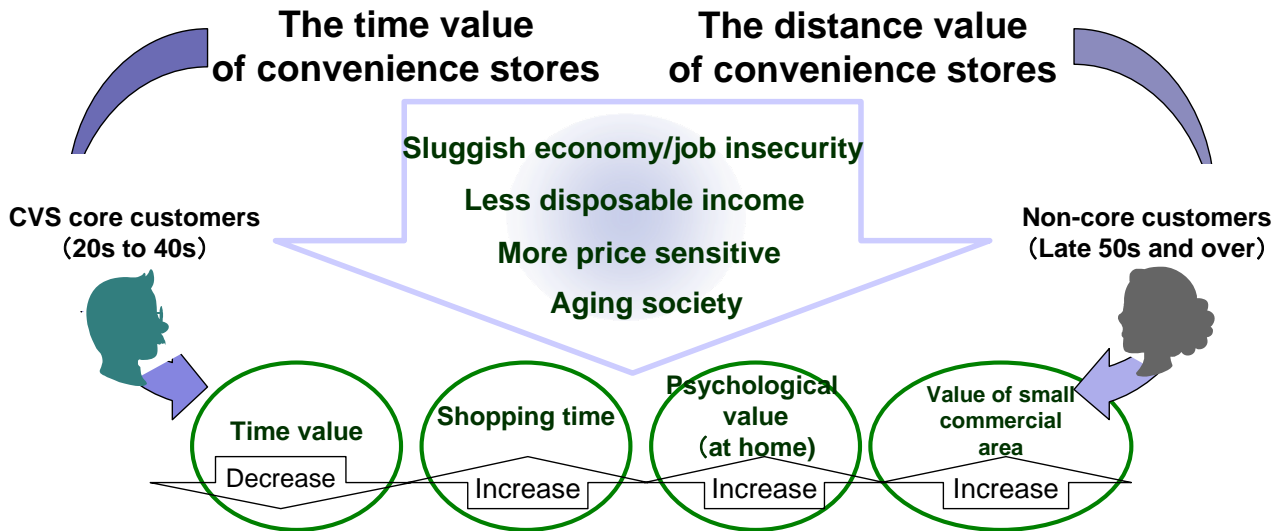
**Even excluding *taspo*'s beneficial impact, existing store sales rose over 100% YoY**

Reference: FY2008 Totals  
 Existing store gross profit: 102.8%  
 Existing store sales: 106.5%  
 Average no. of customers: 105.7%  
 Average amount spent per customer: 100.8%

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## Major changes in consumer behavior



### Major changes in consumer behavior

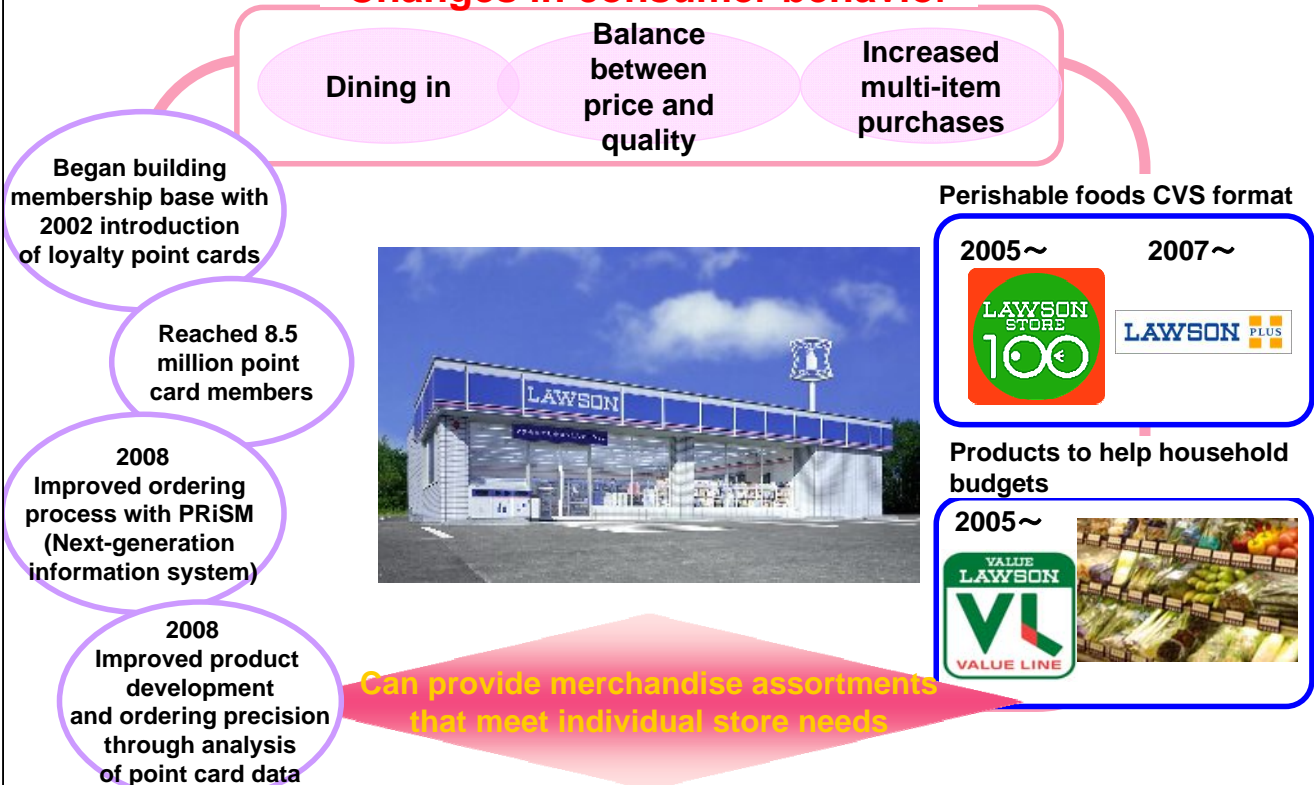


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## LAWSON is already prepared to respond to customer changes

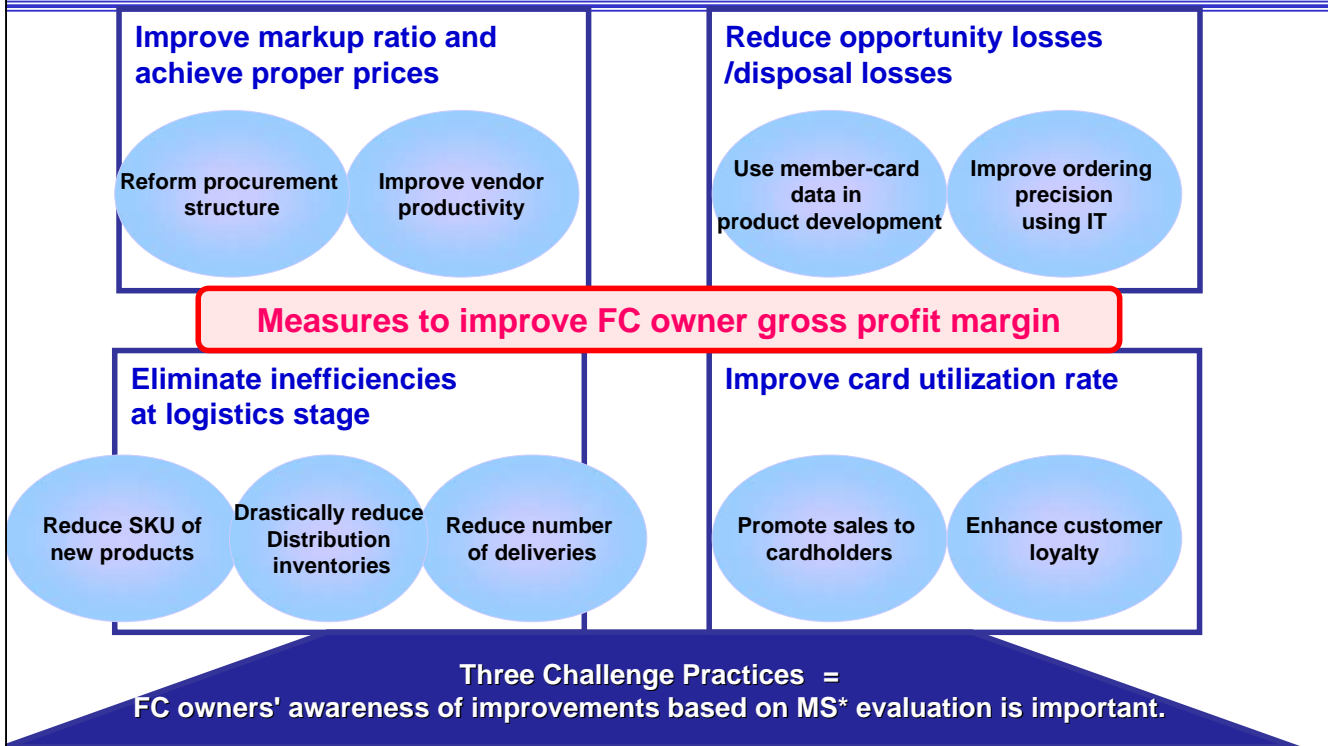
### Changes in consumer behavior



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**■ Improve FC owner gross profit margin by responding to changes in customer behavior**



\*MS="Mystery Shopper" program:a system where an "undercover" researcher who is a company employee with a thorough knowledge of convenience store operations and merchandise assortments, objectively and quantitatively evaluates LAWSON stores from a customer's perspective. The results are fed back to LAWSON's Head Office and franchise owners. In fiscal 2004, LAWSON established subsidiary BestPractice Inc. and commissioned it to carry out these surveys.  
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**■ Case study 1: Successfully created demand for other products by responding to polarization of consumer spending**

**Response to polarization of consumer spending (example; L chiki)**

We increased demand for small-portion offerings without affecting *Karaage-kun* sales

*Karaage-kun* (¥210)



Now sell 100 million servings annually of this long-selling trademark product launched in April 1986

- Repeat customer base
- Symbolic LAWSON fast food brand
- Unit sales unaffected by *L Chiki* launch

*L Chiki* (¥128)



Launched in March 2009

**We have changed procurement structure**

- Offered at affordable price while improving quality
- Motivated franchise owners because of a higher gross profit margin than existing fast foods
- Stimulated demand for other products like beer and soft drinks which were purchased at the same time
- Ramping up production due to higher-than-planned sales

## ■ Case study 2: Enhancing budget-conscious and original merchandise to accelerate multi-item purchasing strategy

Responding to increasingly price sensitive customers and an aging society



**LAWSON STORE100**  
and **LAWSON PLUS**  
Change store format  
to meet location needs



Regular **LAWSON**  
Promote introduction of  
**Value Line**  
tailored to individual store needs

### Features of Value Line

- Reasonable volume/small portions
- Simple pricing
- Sized to be fully consumed



※ 1,000 products planned by end of fiscal 2009



Multi-item purchases  
Especially fast foods  
/deli items

## ■ Case study 3: Enhancing budget-conscious and original merchandise to accelerate multi-item purchasing strategy

### Roll out ¥105 deli items

~Developed mainly for LAWSON STORE100~

- Choice of 8 items at ¥105 each
- Economy of scale already achieved via sales at LAWSON STORE100
- Reduced materials cost through simple packaging and Group-wide bulk purchasing of ingredients to achieve affordable price
- Profit margin same as regular merchandise thanks to reduced costs
- Maintaining high quality management standards by using same vendors as for LAWSON boxed lunches and deli items
- High multi-item purchase demand in Value Line products, rice balls, boxed lunches, boiled rice, and fast foods
- Trials started in the Kanto area in April 2009



Burdock root salad



Japanese-style crispy  
fried chicken



Seaweed salad



Fried fish, two pieces



Soy-product  
side-dish

**Boost gross profit by promoting a merchandise strategy matched to customer needs**

**Sales promotions to card members  
+ Next-generation IT**

Increase ratio of sales to loyalty point cardholders  
→ Turn into frequent customers

Collect and analyze purchase data as basis for new product development and discovery

Increase FC owner earnings by raising gross profit margin

Get to know local customers through Point Card Data

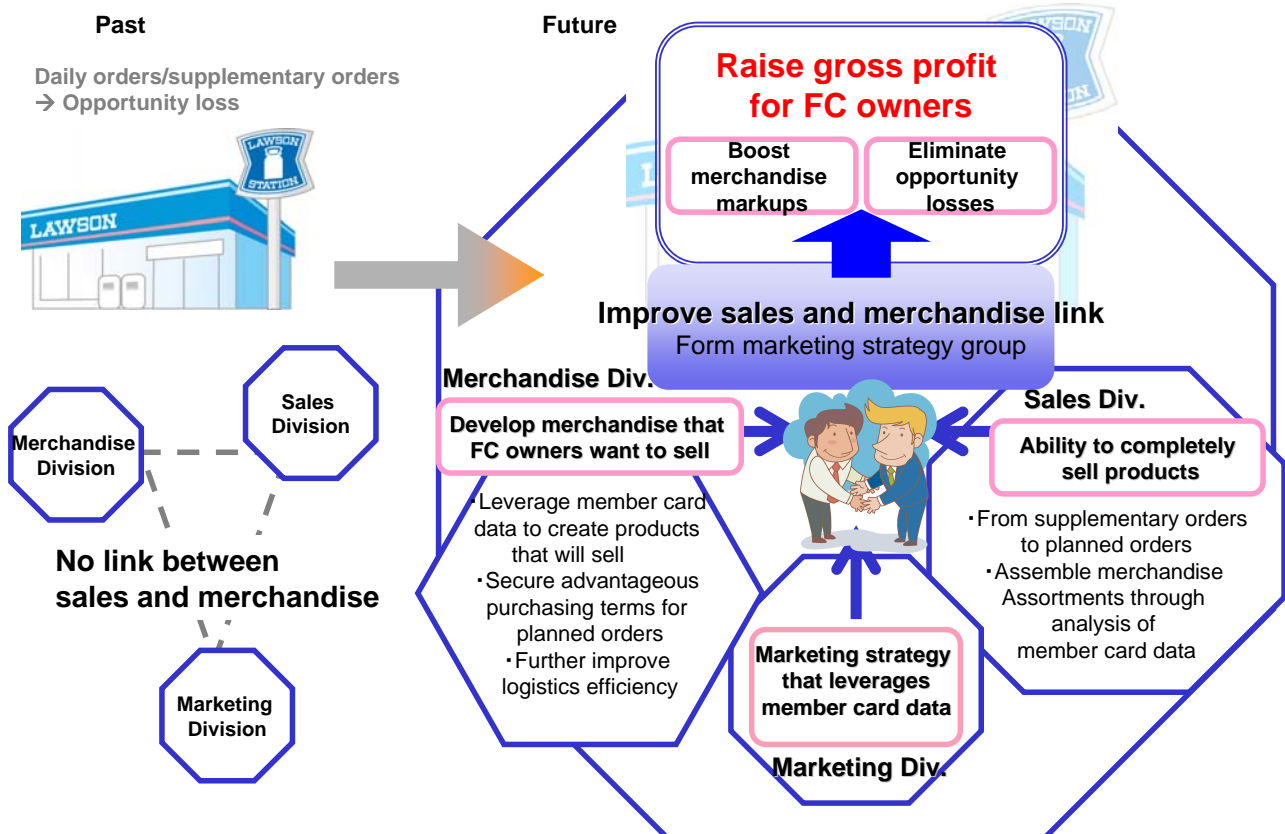
Merchandise assortments to meet customer needs of individual store

Industry leading 8.5 million members

+ PRISM

Leverage next-generation IT system and member card data to improve ordering precision

**From structural improvements in distribution alone to improvements linking products with sales**



■ Improving QSC via the Three Challenge Practices is a major prerequisite for FC owner support: For FC owners, the “Mystery Shopper” program is like a medical checkup

Since becoming president, I have emphasized dialogue with FC owners (Over 700 times in 7 years), striving to build trust

Through dialogue, build trust to earn greater understanding from FC owners



Mystery shoppers (MS) = Medical checkup  
Enable fair evaluation of FC owners using objective customer data

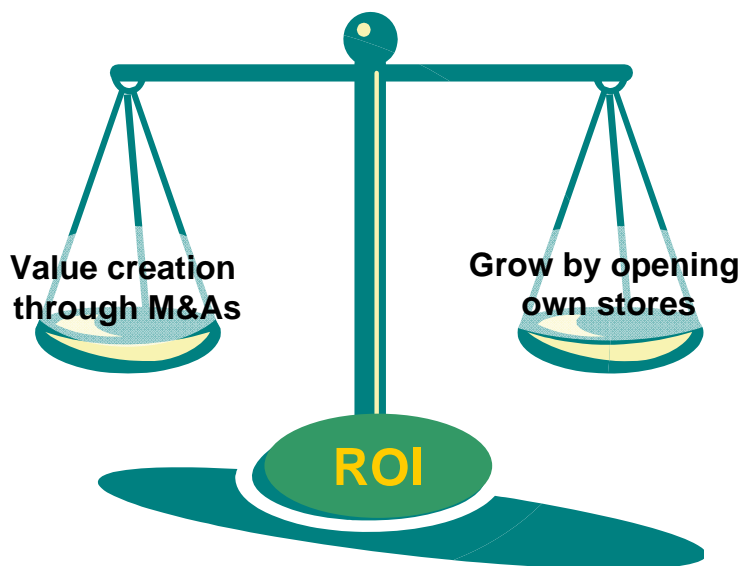
In the past, the same level of support to all FC owner from Head Office

Going forward, we will give more support (priority for store relocation, renewal, and new equipment) to FC owners who are making an effort (=get high MS evaluations)

Offer management guidance for achieving A-rank of MS to further boost FC owner performance

■ M&A and Alliance Policy

We will consider investments for corporate growth based on ROI standards



**Capital policy**  
We will make investments in line with our 15% ROE management target

Past Examples	
March 1989	Merger of LAWSON and Sun Chain Corporation (+ about 1,300 stores)
October 1992	Parcoal Co., Ltd. integration (+47 stores, Yamaguchi)
November 1996	A and B Co., Ltd. integration (+45 stores; Shimane and Tottori)
October 2004	TOHOKU SPAR CO., LTD. Integration (+84 stores; Iwate, Aomori and Akita)
February 2007	LAWSON investment in Ninety-nine Plus (+846 stores)
January 2008	Mega franchise agreement with Shinsengumi Honbu (+45 stores)

Acquisition of am/pm Japan  
Currently in discussions

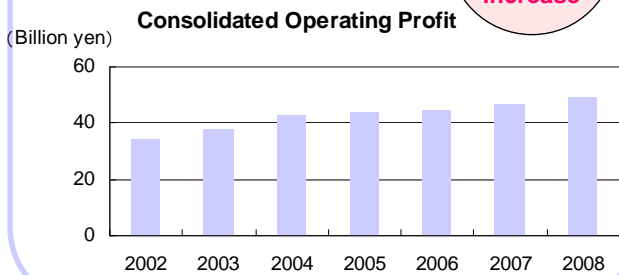
■ As a company, emphasize balance between internal growth and shareholder returns

Corporate Philosophy  
**Creating “Happiness and Harmony in Our Community”**

**Internal Growth**

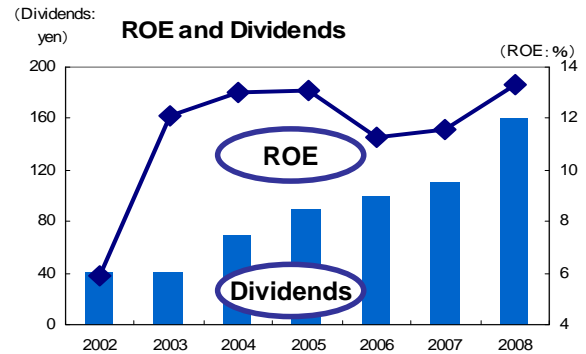
**Sustainable growth**  
**Emphasize profitability**

**6.3% average annual increase**



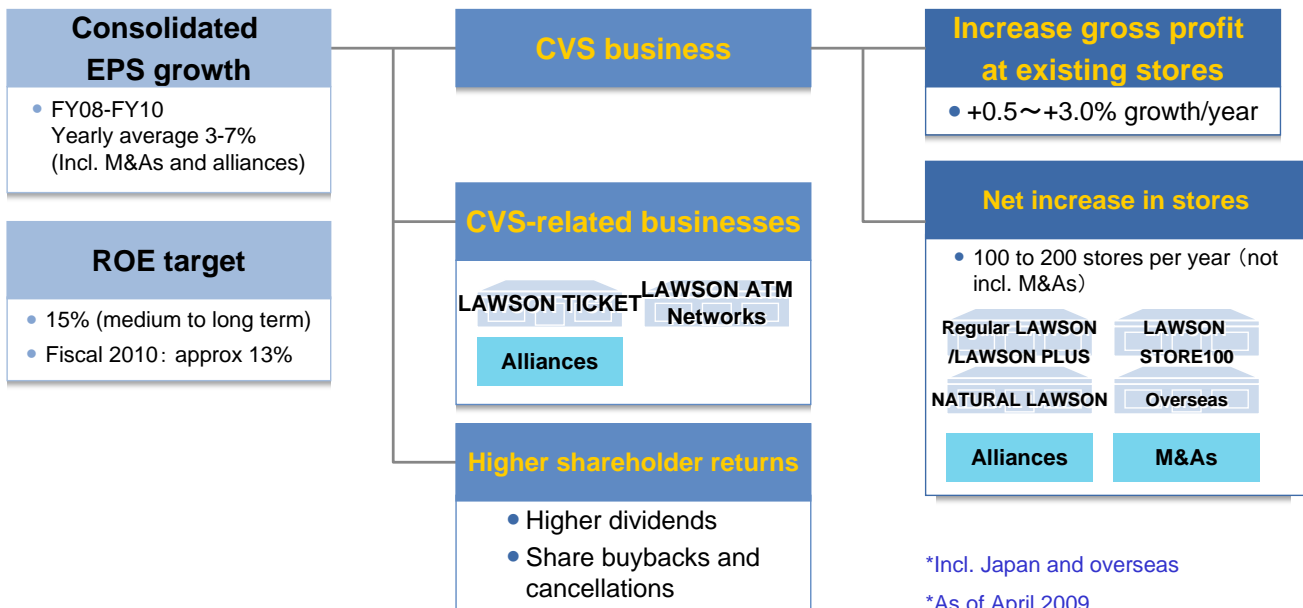
**Shareholder returns**

**High capital efficiency**  
**High shareholder returns**



■ Model for creating corporate value over medium term (FY08-FY10)

**Model for Creating Corporate Value Over Medium Term (FY08-FY10)**



# Reference Materials

## ■ 1H and 2H Breakdown of FY2009 Forecasts

(Consolidated; Billions of yen)	FY2009		
	1H	2H	Full Year
Net sales of all stores	866.0	855.0	1,721.0
Operating profit	29.2	21.3	50.5
Operating profit ratio	3.4%	2.5%	2.9%
Recurring profit	28.9	20.8	49.7
Net profit	15.7	9.8	25.5
Gross profit at existing stores (YoY)*	99.5%	100.5%	100.0%
Net sales at existing stores (YoY)*	100.5%	99.5%	100.0%
Gross profit margin ratio*	30.2%	30.0%	30.1%

\*Non-consolidated basis

\*am/pm Japan not included

## ■ Major Items of Capital Expenditure

	FY2007	FY2008	FY2009
(Consolidated; Billions of yen)	Actual	Actual	Forecast
New Stores	12.3	15.6	17.5
Existing Stores	7.4	6.7	10.5
IT-related	7.7	12.0	14.0
Other	2.2	3.8	1.0
Subtotal of Capital Expenditure	29.8	38.3	43.0
Loans and investments	19.6	-14.5	0
Leases	14.8	19.1	37.5
Total	64.4	42.9	80.5
Depreciation	21.4	20.8	28.7

Note : 'Lease' is the amount of equivalency charge in each fiscal term.

\*am/pm Japan not included